

Please do not respond directly to this email. This email is sent from an unmonitored account. Any responses or inquiries should be made directly to your ESC regional representative or by calling 1.866.353.1844 or 717.787.1755.

Good morning,

A Satisfaction Survey was recently sent requesting feedback from employers regarding your experiences with the PSERS Employer Service Center (ESC). If you have already completed the survey, thank you. If you have not, please take a few minutes to complete the survey and let us know how we are doing. The survey covers your experience with the PSERS ESC team, PSERS resources and the Employer Self Service system (ESS).

[PSERS FY24 Employer Satisfaction Survey](#)

This is your opportunity to tell us where we can improve and what would help you the most in reporting to PSERS. We would like you to be as open and honest as possible so please note that individual survey responses will not be shared with ESC representatives.

Your feedback is greatly appreciated.

Thank you,

Public School Employees' Retirement System (PSERS)
Employer Service Center
Bureau of Communication and Counseling
5 N 5th ST | Harrisburg, PA 17101-1905
Phone: 1.866.353.1844
Fax: 717.772.3860
www.psers.pa.gov